

Motivational Interviewing: Skills and Strategies for Working with Resistant Populations

Course Description:	This hands-on training will weave many of your existing skills to: <ul style="list-style-type: none">• More effectively engage with "resistant" clients• Increase your strategic focus• Decrease "no-shows" and missed follow-up appointments• Increase successful outcomes for your clients• Decrease your frustration and sense of burnout
Duration:	4 days total in three sessions. □ <i>1-2-3 Series</i> (1: 2-day Introduction to the Basics of Motivational Interviewing, 2: 1-day follow up, building on the basics with specific tools, 3: 1-day follow-up putting skills and tools into action)
Audience:	WorkSource employees and partner staff
Objectives:	Teach participants specific techniques in motivational interviewing.
Authorization:	Administrators and supervisors manage employee registration, travel arrangements, and work schedules.
Prerequisites:	None
Meals:	On your own
Special Needs:	Notify us at ESD GP ECDD Training Academy if you need an accommodation.
Registration:	ESD employees may register through E-Train . Partner staff please contact ESDGPECDDTA@esd.wa.gov and provide the following information: full name, job title, contact information (phone and e-mail), office location w/address, supervisor name (phone and e-mail), and date/location of requested training. Any questions you may contact the Training Academy via email or at 360-486-5957.
Class Size:	Class limited to 30 ESD participants.

Schedule:

Field Site Location	Room Name	1st Session	2nd Session	3rd Session
Spokane WorkSource	Redwood Room	May 31- June1	6/27/2011	7/26/2011
Lakewood WorkSource	Mt. Rainier Room	June 28-29	7/27/2011	8/23/2011
Moses Lake (Central Basin WorkSource)	Room 108	July 20-21	8/18/2011	9/13/2011
Vancouver WorkSource	Room 3 or 5	July 28-29	8/24/2011	9/20/2011
Lynnwood DSHS for Everett WorkSource	Multipurpose Room	August 4-5	8/30/2011	10/4/2011
Auburn WorkSource	Cougar Room	August 25-26	9/21/2011	10/12/2011