

newSource

TECHNICAL ASSISTANCE, EDUCATION & SUPPORT

WorkSource Standards & Integration Division

Announcements

Risk-Based Monitoring

Our new risk-based approach launched in November 2010. Watch for updates to the process, information on statewide trends, and answers to commonly-asked questions coming soon!

Did you know that we have an array of technical assistance available? Here are some ways WSID can support you:

- ▶ Guidance on using SKIES.
- ▶ Consultation and advice related to contracts, budget management, and awarded grants.
- ▶ Information on and analysis of federal guidance, notices, and grants.
- ▶ Guidance on policies and performance, and help streamlining data-related procedures.
- ▶ Answers to questions related to the Self-Employment Assistance Program (SEAP).
- ▶ Information about the complaints process and tips on documentation.

Phone and on-site consultations are available.

Please connect with your point of contact to let us know how we can be of further assistance.

We are developing trainings, templates, resources, and streamlined procedures with your priorities in mind.

Thank You for Helping Us Improve Our Communications

In response to your requests, the WorkSource Standards and Integration Division (WSID) is streamlining our communication with the field. Our goal is to make it easier and faster to stay involved and informed. This technical assistance bulletin is a first step toward consolidating information about training opportunities and resources while also providing brief updates on policy, fiscal, monitoring, and systems performance.

Better ongoing communication is just one of ways we are enhancing our technical assistance to support administration of the workforce development system. WSID will continue to listen and learn from you so that we can best support your needs.

Thanks to all of you who have invited us to visit your area over the past several weeks. These visits have given us the chance to hear directly from you to learn about what support is most important right now.

We look forward to the remaining visits and continuing to talk with you.

Technical Assistance Points of Contact

We've heard many of you ask for a single point of contact for your technical assistance questions. Heather, Nancy and Amy from our technical assistance team will now serve as area points of contact—each has been paired with four areas. Your point of contact will help make sure your questions get answered and will help connect you with the right people within the agency.

Find your point of contact and how you can connect with them:

[1] Olympic: Amy	[5] Seattle-King: Heather	[9] South Central: Nancy
[2] Pacific Mountain: Amy	[6] Tacoma-Pierce: Nancy	[10] Eastern: Heather
[3] Northwest: Heather	[7] Southwest: Amy	[11] Benton-Franklin: Amy
[4] Snohomish: Nancy	[8] North Central: Nancy	[12] Spokane: Heather

Contact Information:

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Fiscal Tip: When submitting financial close-out reports for grants and contracts, please remember that the goods and/or services must be received **prior to the end date** of the grant or contract. Goods or services received after the end date of the grant or contract would not be an allowable cost under the grant or contract.

* **Have suggestions for future fiscal tips? Send them to your point of contact!**