

Workforce &amp; Career Development Division

## Director's Corner

Goodbye, farewell, auf Wiedersehen, adieu – it is time for me to fade off into the sunset. Leaving is bitter sweet. As usual we are engaged in so many exciting opportunities we will soon be able to offer our customers, the launch WorkSourceWA, the ongoing local planning activities for WIOA, and the system excitement around the planning for new service strategies of Integrated Service Delivery

What I am most proud of are our staff and work they do with their partners to help our job seekers and employers maximize the resources WorkSource offers. That is why I am so pleased with what the new WorkSourceWA job match and client management system will do for our customers and staff. It will allow us to take our work with job seekers and employers to a whole new level of service.

As we move these projects toward implementation in the months ahead, it will be important for everyone to work together and work through the changes to the way we work with each other and with our customers. Fortunately, I am very confident that I leave you in good hands with your Regional Directors and Kelly Lindseth at the helm. The passion and insight of these leaders and their staff leave me confident that the way forward for the WorkSource System will be a positive change for our customers.

It has been my privilege to lead the division for the last three years and work with many of you for most of my career with the agency. Keep up the great work.

Sandy Miller, Director

## PY 2014 WIA Annual Report Submitted

Washington submitted its [Program Year 2014 Workforce Investment Act \(WIA\) Title I-B Annual Report](#) to the U.S. Department of Labor at the end of last year. The performance report, which covers the period from July 1, 2014 to June 30, 2015 and is the last such report under WIA, was produced through a collaboration of the Employment Security Department (ESD), Workforce Training and Education Coordinating Board (WTECB), and 12 local workforce development boards.

## WIOA Combined State Plan Moves Forward

The Workforce Training and Education Coordinating Board (WTECB) acted on the [final draft](#) of the state's 2016-20 Workforce Innovation & Opportunity Act (WIOA) Combined State Plan at its February 24 meeting. Subject to the Board's endorsement, the plan will be delivered to the Governor for approval, after which it will be prepared for submission to the U.S. Department of Labor and U.S. Department of Education by April 1, 2016 (which reflects a federal extension of the due date from the original March 3, 2016 deadline).

## State Legislative Updates

With less than two weeks left in the 2016 legislative session, there are a handful of workforce-affiliated bills that survived bill cutoff and appear to be advancing:

- [SHB 2518](#) (promoting the reduction of intergenerational poverty)
- [EHB 2534](#) (creating a community care and support services program for veterans)
- [HB 2675](#) (updating WIA references and making no substantive changes)
- [HCR 4415](#) (approving the 2016 state comprehensive plan for workforce training and education)
- [ESSSB 6455](#) (expanding the professional educator workforce by increasing career opportunities in education, creating more robust enrollment forecasting, and enhancing recruitment efforts)
- [HB 2578](#) (addressing job search requirements for UI claimants)

## Washington Service Corps Shares First Quarter Results

This last September, the Washington Service Corps (WSC) kicked off its 2015-16 program year, in which over 700 AmeriCorps members were placed in nonprofits, schools and governmental agencies across the state to help those most in need. Of those, 25 members are serving through workforce development councils (WDCs) in a joint program with DSHS helping disadvantaged youth.

Through this program, members are providing training in workplace readiness and financial literacy, helping teens get their high school diploma or GED through tutoring, or helping individuals find employment or apply to college.

Three months into the program year, many of the program's performance targets are on their way to reaching or exceeding their goals. For example, 1,262 youth have received job training or other skill development services, 58 previously-unemployed individuals have been placed into jobs, and 162 high school students who were tutored by members are now on track to graduate on time.

This program continues to make a significant difference in the lives of young people, demonstrating that a little help can go a long way in helping to create positive momentum.

To learn more about the impact WSC members have made program-wide so far, check out our [first-quarter update](#)!

### ESD Offers (SAW) Single Sign-on Process Training for WorkSourceWA.com

Jan Oswald, Business Process Manager for the WorkSource Integrated Technology project, announced Friday, February 19 a group of training sessions to familiarize WorkSource staff and partners on how job seekers and employers will establish and use a Secure Access Washington (SAW) account to connect to the new WorkSourceWA.com website.

Five web sessions will be offered March 8-10 via WebEx, and will cover:

- How job seekers and employers establish and use a single sign-on account attached to WorkSourceWA.com
- How customers can retrieve a forgotten username or password
- How to assist customers to troubleshoot their single sign-on (SAW) associated with WorkSourceWA.com
- Myth busting Secure Access Washington (SAW) and WorkSourceWA.com

Please register for a session through the [Staff Development Calendar](#) on [Inside WorkSource](#).



### New Policy Guidance

[WIOA Policy 5220 Rev1](#):  
Program Income

[WIOA Policy 5265](#):  
Debt Collection

[WIOA Policy 5614](#):  
Local Workforce  
Development Board  
Certification

### March 2016 Featured Events

#### **Single Sign-on (SAW) and WorkSource- WA.com**

Five sessions offered  
March 8-10

[Register online through the  
Staff Development  
Calendar](#)



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