

newSource

TECHNICAL ASSISTANCE, EDUCATION & SUPPORT

WorkSource Standards & Integration Division

Announcements

The redesigned *Inside WorkSource* has launched!

WSID re-launched the Inside WorkSource website over the weekend featuring a new organizational structure, simplified navigation and updated resources. The site will provide one stop shopping (pun intended!) for our system partners for current resources, announcements, and success stories from around the state.

The website address remains the same (<http://www.wa.gov/esd/1stop>), but you will find that the content is different. No longer filled with millions of hyperlinks and outdated content from years ago, *InsideWorkSource* now includes:

- A new [homepage](#) featuring the latest information at-a-glance
- [Past issues](#) of *WSID NewSource* and *Monitoring Updates*
- Technical assistance for current [contracts](#), including resources from Retooling Washington's On-the-Job Training (OJT) webinar
- Information on system performance, including the [state dashboard](#) (local dashboards will be next!)
- [Complaints resources](#) & contact information, including links to useful posters and forms

All state policies were moved to *Inside WorkSource* in July and will remain here.

If you can't find something or have suggestions of new things to add (including best practices!), please contact Amy Lagerquist, webmaster.

Your Technical Assistance Points of Contact:

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Interested in Online Surveys? We Can Help!

Are you interested in developing an online survey? Have you found the old “pen and paper” methods are bogging down your data analysis?

WSID is offering interested WDCs the ability to host online surveys through our existing account. We can assist with the creation of surveys that will provide the information you need to make decisions, improve programs, and learn about the elements that made your recent event so successful.

These surveys can be embedded within a website or e-mailed to a list of recipients. And once your surveys are complete, sending the easy-to-read results to *you* is very easy! Please email or call your Technical Assistance Point of Contact to discuss your needs, timeframes, and intended audience.

Rapid Response Virtual Roundtable

WSID hosted our first Rapid Response Virtual Roundtable on September 22nd. It was a great opportunity to make introductions and explore plans for the coming months. In addition, the Health Care Authority discussed insurance options and discount prescriptions, available for workers facing a layoff.

We are looking forward to the next roundtable, tentatively scheduled for the first week in December. Next time, we will be joined by the State Labor Council and other partners. If you would like to receive contact information for rapid response points of contact, HCA information, and/or the roundtable minutes, please contact Heather Bandeen at hbandeen@esd.wa.gov.

Coming Up Next: We will be posting resources from rapid responders around the state on the *Inside WorkSource* website. Also in response to a roundtable request, WSID is currently developing a tool for tabulating and displaying layoff survey data.

“Working with Partners” Conference Call

On September 29th, we had our first open forum conference call. The call was guided by a series of questions submitted from individuals, who wanted to connect with their peers in other areas. This first discussion covered topics related to working with partners effectively, particularly during these difficult budget times. It was an incredible and fast-moving discussion!

Coming Up Next: In response to requests following the call, we will hold an open forum conference call on the last Thursday of each month. In October, we will continue with a topic of particular interest: *Strategies for Managing Change*. If you would like to join us and/or have questions for the group to discuss, please call or e-mail your Technical Assistance Point of Contact.

Fiscal Tip: For faster processing of your A-19s, be sure to include the required Invoice Expenditure Detail along with backup documents. Send A-19s directly to **Janet Cornell, PO Box 9046, Olympia, WA 98507-9046**.