

# newSource

TECHNICAL ASSISTANCE AND POLICY

WorkSource Standards &amp; Integration

## Announcements & Updates

### Local Integrated Workforce Plan (LIWP) Update

A second technical assistance teleconference was held on February 26. Local area representatives that could not attend or had questions following the teleconference are encouraged to send them to [Lisa McCormick](mailto:Lisa.McCormick@esd.wa.gov) so the state can respond. Meanwhile, the LIWP review team is gearing up for the review. Each local area is encouraged to submit an electronic copy of its LIWP to the state for courtesy review when it is posted for 30-day public comment (send to [Lisa McCormick](mailto:Lisa.McCormick@esd.wa.gov) and [Martin McCallum](mailto:Martin.McCallum@esd.wa.gov)).

### Policy Advisory Committee (PAC) Update

The PAC met on February 7, 2013 to discuss the draft Complaint Policy and Eligibility Policy. Discussions about the Complaint Policy centered on definitions and the scope of the complaint system under WIA. The Complaint Policy will require additional discussion at the next meeting. The PAC agreed that the Eligibility Policy and Handbook provide a streamlined look at WIA 1-B eligibility requirements and clarify WSID's intent to align eligibility documentation requirements with Data Element Validation (DEV) requirements, including rationale for self-attestation.

Following the PAC meeting, WSID sent the PAC a revised draft of the Eligibility Policy and Handbook with the understanding that the PAC's WDC representatives will share it with staff/practitioners and provide consolidated feedback on behalf of the WDCs. WSID's goal is to update the policy based on the feedback provided before issuing the policy.

### Technical Assistance Points of Contact:

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## Employment Security Department Leadership Announcements

Commissioner Dale Peinecke made the following leadership announcements in February. Effective Monday, March 4, the WorkSource Standards & Integration Division and the Employment & Career Development Division will be combined to form the Workforce & Career Development (WCD) Division. The combined division will have two branches, one for service delivery and one for policy deployment, program oversight and technical assistance in the WorkSource system. For now, the branches will retain current functions and programs, but additional organizational changes will be made to improve alignment, remove duplication and eliminate functions that add marginal value or can no longer be afforded. Sandy Miller will be division director, overseeing the Service Delivery Branch, and Amy Smith will be deputy director overseeing the Policy Deployment Branch.

Twelve area director positions are being eliminated in favor of four regional directors who will report to Sandy Miller. The Regional Directors are Anne Goranson, Southwest Region (Tacoma-Pierce, Pac Mountain, Olympic and Southwest WDAs); Greta Kaas-Lent, Northwest Region (King, Snohomish and Northwest WDAs); Marcia Henkle; Central Region (North-Central and South Central WDAs); and Jennie Weber, Eastern Region (Eastern, Benton-Franklin and Spokane WDAs). The regional directors will work strategically with local WDCs to develop and implement locally driven workforce development programs aimed at meeting business and job-seeker needs.

In addition; Tammy Fellin, formerly the agency's legislative liaison, was appointed Government Relations Director, Neil Gorrell, formerly UI Deputy Director, was appointed UI Director, and Lisa Marsh, formerly Deputy Assistant Commissioner for UI Tax and Wage, was appointed UI Deputy Director.

## Lean Monitoring Project

A cross-functional group of ESD and WDC representatives met from February 20<sup>th</sup> – February 22<sup>nd</sup> in an effort to realign the monitoring process through the use of Value Stream Mapping, a Lean tool that places an emphasis on reducing non-value added activities. As the customers of the monitoring process, WDCs defined value in the process. The meeting resulted in the validation of a current state map, the creation of a future state map and the creation of a preliminary implementation plan. Cross-functional workgroups are expected to continue to leverage the momentum created at the event. A special thank you goes out to all the workshop participants for contributing to honest and bold conversations that added tremendous value and will guide the work.

## Decision on Further Dislocated Worker Program Mitigation with PY 12 Rapid Response funds

WIN 0034, issued February 26, 2013, communicates WSID's decision not to mitigate the DW program with remaining PY 12 Rapid Response funds. The decision is based on an analysis of WDAs' DW formula expenditures and obligation rates through December 31, 2012.

## Update on Department of Labor Employment and Training Administration (DOLETA) Region 6 National Emergency Grants (NEGs) Review

The DOLETA Region 6 enhanced desk and on-site monitoring review of three of the state's NEGs – Hanford, Kimberly-Clark, and Community Partnership – was moved up from March 4-15 to February 12-26. The enhanced desk monitoring was conducted with Employment Security program and fiscal staff via WebEx meetings on February 12-14. On-site field monitoring was conducted with local project operators in Snohomish County, Benton-Franklin, and South-Central from February 18-26.