

# newSource

TECHNICAL ASSISTANCE, EDUCATION &amp; SUPPORT

WorkSource Standards &amp; Integration Division

## Announcements & Updates

### October's Open Forum Call

Our monthly conference call featured a great discussion on the topic of *Strategies for Managing Change*.

Thanks to those of you who joined us! A book entitled "The Change Monster" (by Jeanie Daniel Duck) was recommended as a place to go for more ideas.

### DOL's News Brief is Available!

The Department of Labor's latest October *News Brief* contains several interesting highlights.

<http://www.dol.gov/Sec/newsletter/>

### New on Inside WorkSource

Since the re-launch of the old website on September 30<sup>th</sup>, WSID continues to add new information and resources.

The site now includes a section of [resources](#) for the state's local Rapid Response Teams, as well as a section with [materials](#) for new board member primers. Your feedback and ideas have been invaluable in helping us to shape these sections.

We will continue to add resources throughout the site. If there's something you'd like to see, please contact [Amy Lagerquist](#), webmaster.

### The 2012 Monitoring Schedule is Coming Soon!

WSID's monitoring team is currently finalizing the visit schedule for PY 2011 (CY2012). Please watch for more information in the November issue of the *Monitoring Updates* [newsletter](#).

### Technical Assistance Pts of Contact:

**Heather Bandeen (WDAs 3, 5, 10, 12)**  
360-725-9515  
[hbandeen@esd.wa.gov](mailto:hbandeen@esd.wa.gov)

**Amy Lagerquist (WDAs 1, 2, 7, 11)**  
360-725-9519  
[alagerquist@esd.wa.gov](mailto:alagerquist@esd.wa.gov)

**Nancy Paré (WDAs 4, 6, 8, 9)**  
360-725-9516  
[npare@esd.wa.gov](mailto:npare@esd.wa.gov)

### Local Data Dashboards Added to Inside WorkSource Website

As you know, local data dashboards have been "in the works" over the last few months. Thanks to your feedback, insight, and expertise during the development process, we are happy to report that a standardized dashboard populated with each WDA's information has now been added to the [Inside WorkSource web site](#).

The goal of these dashboards will be to provide meaningful, consistent data each quarter. By using a format that explains multiple measures "at a glance," we are moving closer to the same performance language in Washington's Workforce Development system. The hope is that these common data points will lead to common conversations. To provide feedback and find out more information, please contact Scott Wheeler ([swheeler@esd.wa.gov](mailto:swheeler@esd.wa.gov)).

### What Do You Know About SEAP?

The Self Employment Assistance Program (SEAP) is a Commissioner-approved [training program](#) for individuals identified as likely to run out of regular unemployment benefits. It allows these customers to collect benefits without job search requirements while they train to start and operate their own business. There are 44 providers operating out of 46 locations in 30 counties.

How is WSID involved? WSID staff work with training providers by determining SEAP training provider eligibility, providing one-on-one technical assistance, and coordinating with the Unemployment Insurance Training Benefits Unit on provider or claimant inquiries.

For questions about SEAP training providers in your area, contact Lisa McCormick ([lmccormick@esd.wa.gov](mailto:lmccormick@esd.wa.gov)).

### Update on Washington's Annual Report

Washington state's federally-mandated *Workforce Investment Act Title I-B Annual Report for Program Year 2010* was submitted to the U.S. Department of Labor in early October and is now available for viewing and downloading in electronic (PDF) format on the [Inside WorkSource web site](#). It is also available on the Workforce Training and Education Coordinating Board's [web site](#). Thank you for your valuable contributions to this report!

As you know, the report highlights WIA-funded activities at the state level and throughout the 12 workforce development areas. It profiles state and local area performance against federal Common Measures for PY 2010. For questions, please contact Randy Bachman ([rbachman@esd.wa.gov](mailto:rbachman@esd.wa.gov)).

**Fiscal Tip:** Quarterly reports are due at the end of this month, October 31. Reports are always due 30 days following the end of each quarter. If you have questions, please contact Bob Isom ([bisom@esd.wa.gov](mailto:bisom@esd.wa.gov)).